STANDARD LIMITED WARRANTY

This Product is subject to a binding arbitration agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. (“Samsung”). You can opt out of the agreement within 30 calendar days of the first consumer purchase (or use of application) by emailing optout@sea.samsung.com or calling 1-800-SAMSUNG (726-7864) and providing the applicable information. For complete terms and conditions that bind you and Samsung, refer to the “Arbitration Agreement” section of this document.

For specific provisions or legal information relating to your device, please refer to the printed Terms & Conditions included with your device, or visit www.samsung.com and use the model number to locate the product support page. This information was last updated January 26, 2022.
What is covered and for how long?
“SAMSUNG ELECTRONICS AMERICA, INC.” warrants to the original consumer purchaser that the product identified in the chart below (“Product”) is free from defects in material and workmanship under normal use and service for the warranty period. This limited warranty does not extend to dealers, resellers, or retailers or to used products (other than Samsung certified pre-owned or renewed devices that carry Samsung's Standard Limited Warranty) that are resold to a consumer by a dealer, reseller, or retailer. The warranty period commences upon the date of purchase by the original consumer purchaser or, in the case of a device, upon the date of initial set-up and activation (whichever occurs first) and continuing for the following specified period of time after that date:

<table>
<thead>
<tr>
<th>Device</th>
<th>1 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Batteries*, including Internal Batteries</td>
<td>1 Year</td>
</tr>
<tr>
<td>Other Accessories*</td>
<td>1 Year</td>
</tr>
</tbody>
</table>

*If Applicable

What is not covered?
This Standard Limited Warranty is conditioned upon proper use of the Product. This Standard Limited Warranty does not cover:

- (a) Defects or damage caused by accident, misuse, abnormal use, abnormal conditions, improper storage, neglect, or unusual physical, electrical or electromechanical stress;
- (b) Defects or damage caused by exposure to liquid, moisture, dampness, weather conditions, sand, dust, or dirt that is inconsistent with the specifications and instructions applicable to the Product according to the user manual and the applicable terms and conditions;
- (c) Scratches, dents, and cosmetic damage;
- (d) Defects or damage caused by pressing on a touch screen with excessive force or with an object not approved by Samsung for use on the Product's touch screen;
- (e) Equipment that has the serial number or the enhancement data code removed, defaced, damaged, altered, or made illegible;
- (f) Ordinary wear and tear;
- (g) Defects or damage caused by the use of accessories, products, or ancillary/peripheral equipment not furnished or approved by Samsung;
- (h) Defects or damage caused by improper testing, operation, maintenance, software, installation, repair service or parts, or adjustment not furnished or approved by Samsung;
- (i) Defects or damage caused by a user's bypassing security controls to gain unauthorized root access or by rooting devices with unauthorized or altered operating system software installed by a user or third party;
What are Samsung's obligations?

During the applicable warranty period, provided the Product is returned to Samsung in accordance with the terms of this Standard Limited Warranty and exhibits an in-warranty defect, Samsung will, at Samsung's sole option, either repair the in-warranty defect without charge, subject to the conditions above or replace the Product without charge. Samsung may, at Samsung's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned, or new Product. All repaired/replaced Products will be covered by the terms of Samsung's Standard Limited Warranty for a period equal to the remainder of the original Standard Limited Warranty on the original Product or for ninety (90) days, whichever is longer.
All replaced Products, parts, components, boards, and equipment shall become the property of Samsung. Except to any extent required by applicable law, transfer or assignment of this Standard Limited Warranty is prohibited.

During the applicable warranty period, provided the Product is returned in accordance with the terms of this Standard Limited Warranty, Samsung will repair or replace the Product, at Samsung's sole option, without charge. Samsung may, at Samsung's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned, or new Product.

Repaired/replaced cases, pouches, and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Products will be warranted for a period equal to the remainder of the original Standard Limited Warranty on the original Product or for ninety (90) days, whichever is longer. All replaced Products, parts, components, boards, and equipment shall become the property of Samsung. Except to any extent expressly allowed by applicable law, transfer or assignment of this Standard Limited Warranty is prohibited.

What must you do to obtain warranty service?
To obtain service under this Standard Limited Warranty, you must utilize one of Samsung's authorized Walk-In, Mobile, or Mail-In service options. Devices must be presented for repair with, or accompanied by, the sales receipt or comparable proof of purchase showing the original date of purchase by the original consumer purchaser, the serial number of the Product, and the seller’s name and address.

To obtain information on Samsung’s authorized Walk-In, Mobile, or Mail-In service options, please visit https://www.samsung.com/us/support/service or call Samsung Customer Care 1-800-SAMSUNG (726-7864). If Samsung determines that any Product is not covered by this Standard Limited Warranty, you must pay all parts, shipping, and labor charges for the repair or return of such Product.

You should keep a separate backup copy of any contents of the Product before delivering the Product to Samsung for warranty service, as some or all of the contents may be deleted or reformatted during the course of warranty service.

Precautions for transfer and disposal
If data stored on this device is deleted or reformatted using the standard methods, the data only appears to be removed on a superficial level, and it may be possible for someone to retrieve and reuse the data by means of special software.

To avoid unintended information leaks, the dissemination or disclosure of data and/or information you may wish to keep private, and related problems, you should delete all user content and data and return the product to default settings prior to submitting the device for warranty service, or that you have an Extended File System (EFS) Clear performed, which will eliminate all user content and data.
What are the limits on Samsung's liability?

THIS STANDARD LIMITED WARRANTY SETS OUT THE FULL EXTENT OF SAMSUNG'S RESPONSIBILITIES AND THE EXCLUSIVE REMEDY REGARDING THE PRODUCTS.

ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SAMSUNG BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR FOR, WITHOUT LIMITATION, COMMERCIAL LOSS OF ANY SORT; LOSS OF USE, TIME, REPUTATION, OPPORTUNITY, GOODWILL, PROFITS OR SAVINGS; INCONVENIENCE; LOSS, CORRUPTION, OR DISCLOSURE OF DATA OR INFORMATION THAT OCCURS DURING THE WARRANTY PROCESS; INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES; OR DAMAGES ARISING FROM THE USE OR INABILITY TO USE THE PRODUCT. SOME STATES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE DISCLAIMER OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND DISCLAIMERS MAY NOT APPLY TO YOU.

SAMSUNG MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, AS TO THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE OR SUITABILITY OF ANY THIRD-PARTY SOFTWARE OR EQUIPMENT USED IN CONJUNCTION WITH THE PRODUCT, OR THE ABILITY TO INTEGRATE ANY SUCH SOFTWARE OR EQUIPMENT WITH THE PRODUCT, WHETHER SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT IS INCLUDED WITH THE PRODUCT DISTRIBUTED BY SAMSUNG OR OTHERWISE. RESPONSIBILITY FOR THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE AND SUITABILITY OF ANY SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT RESTS SOLELY WITH THE USER AND THE DIRECT VENDOR, OWNER OR SUPPLIER OF SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT.

NOTHING CONTAINED IN THE USER MANUAL OR ANY OTHER DOCUMENT SHALL BE CONSTRUED TO CREATE AN EXPRESS WARRANTY OF ANY KIND WITH RESPECT TO THE PRODUCT. NO AGENT, EMPLOYEE, DEALER, REPRESENTATIVE OR RESELLER IS AUTHORIZED TO MODIFY OR EXTEND THIS STANDARD LIMITED WARRANTY OR TO MAKE BINDING REPRESENTATIONS OR CLAIMS, WHETHER IN ADVERTISING, PRESENTATIONS OR OTHERWISE, ON BEHALF OF SAMSUNG REGARDING THE PRODUCTS OR THIS STANDARD LIMITED WARRANTY.

THIS STANDARD LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.
Severability
If any portion of this Standard Limited Warranty is held to be illegal or unenforceable, such partial illegality or unenforceability shall not affect the enforceability of the remainder of the Standard Limited Warranty.

You may not reproduce any content in whole or in part without Samsung’s prior written approval, except for Your own personal use.