

SAMSUNG LED SIGNAGE PRODUCT LIMITED WARRANTY TERMS AND CONDITIONS

Warranty Scope

This Samsung-branded product, as supplied and distributed by Samsung Electronics (Samsung) and delivered new, in the original carton to the original consumer purchaser, is warranted by Samsung against manufacturing defects in materials and workmanship for a limited warranty period of:

- 1) Two (2) Years Parts Only : XAF, XAJ, XAT, VMR, VRR series
- 2) Three (3) Years Parts Only : All other series

※ The warranty period could be different by country. Please contact your local Samsung representative for detailed information.

Warranty Features

During the warranty period, Samsung will, at its sole discretion,

- 1) provide phone, mail or e-support access to Help Desk which assists in solving issues. Phone support is available during normal business hours.
- 2) repair (at Samsung's own or at a Samsung's authorized service centers), or replace (using new or refurbished replacement parts or products) any defect within a reasonable period of time and free of charge. If factory repair service is needed, customer shall bear the freight and insurance for delivery of the returned products or parts to Samsung's service center. Samsung will ship the repaired products or parts back to the customer and bear the cost of freight.

This limited warranty begins on the original date of purchase, and is valid only on products purchased directly from Samsung or through Samsung's authorized partners. To receive warranty service, the purchaser must contact Samsung for problem determination and service procedures. Warranty service can only be performed by a Samsung authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to Samsung or Samsung's authorized service center.

Samsung will repair or replace this product, at our option and at no charge as stipulated herein, with new or refurbished parts or products if found to be defective during the limited warranty period specified above. All replaced parts and products shall become the property of Samsung and must be returned to Samsung. The repaired or replaced parts or products assume the remaining original warranty.

Exclusion from Warranty

Samsung does not warrant uninterrupted or error-free operation of the product, and shall not be liable for the loss or destruction of data or media resulting from the use or service of this product. Samsung is not liable for any form of direct, indirect or consequential loss suffered by a customer during any downtime. The purchaser is cautioned that product performance may be affected by installation, system configuration, software, applications, equipment compatibility, purchaser data and operator control of the system, among other factors, and it is the purchaser's responsibility to determine the functional implementation.

Samsung's obligations with respect to software products distributed by Samsung under the Samsung brand name are set forth in the applicable end user license agreement. Non-Samsung hardware and software products, if provided, are on an "AS IS" basis. Non-Samsung manufacturers, suppliers, publishers, and service providers may provide their own warranties.

Samsung is not responsible for access equipment, traffic management or authority to grant access.

Unless written agreed otherwise, this limited warranty does not apply to consumables, including but not limited to filters, fans, batteries, fuses, plugs, connectors, networks, fiber optic cables, cables, power cables, signal cables, aviation connectors, and other wire and connections.

This limited warranty covers manufacturing defects in materials and workmanship encountered in normal use and except to the extent otherwise expressly provided for in this statement, shall not apply to the following, including, but not limited to: damage which occurs in shipment; delivery and installation; improper handling or storage; applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or damage to the exterior finish; accidents; abuse; neglect; fire, oil, water damage resulting from use of the product outside of its intended use or not in accordance with product specifications; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installation, repairs, external wiring or connectors not supplied or authorized by Samsung, or which damage this product

and failure to follow operating instructions, cleaning, maintenance and environmental instructions that are covered and prescribed in the instructions, user manuals or other requirements; product removal or reinstallation; reception or display problems and distortion related to noise, echo, interference or other signal transmission and delivery problems; natural loss of brightness and color under normal conditions, or burned-in images; normal degradation in the performance of the Product, normal wear and tear.

General Terms

This limited warranty is a standard application of Samsung. No other third party (including any agent, distributor or sales representative) is authorized to make any representations or warranties that are different from this limited warranty. Unless otherwise confirmed by Samsung in written forms of contract or other documents, any warranty clauses that conflict with this limited warranty shall be deemed to be automatically invalid. Final power of interpretation of this limited warranty shall be vested in Samsung.

Limitation of liability

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE, AND NO WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY AFTER THE EXPRESS WARRANTY PERIODS STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON SAMSUNG. SAMSUNG SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST SAMSUNG BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SAMSUNG AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT SOLD BY SAMSUNG NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF SAMSUNG. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NON-TRANSFERABLE AND STATES YOUR EXCLUSIVE REMEDY