ERROR CODES

WARNING: DO NOT attempt to rectify errors using unqualified personnel. To remedy the following errors, a qualified professional is required.

NOTE: With any error code, it is suggested to turn the unit off, wait five minutes, and then turn the unit on again. If the error code is still present, a qualified professional is required to fix the problem.

CODE	MEANING	DISPLAY READING	SOLUTION*
E1	Coil sensor error	Flashes every 30 seconds	Replace coil sensor. Call for replacement part.
E2	Humidity sensor error	Flashes every 30 seconds	Replace humidity sensor. Call for replacement part.
E3	Low or no refrigerant	Flashes continually	Turn the unit off, wait 5 minutes, and power the unit ON. If E3 shows again within 15 mins after turning the unit back on, then we can confirm the unit refrigerant leak requires professional repair. Call your local HVAC repair shop for assistance.
E4	Water pump fault or blockage	Flashes continually	Dehumidifier will turn OFF automatically. Check for blockages in the water hose. If there are no visible blockages, the pump or water pipe may need to be replaced.

NOTE: If the error occurs within one year from the date of purchase, contact Consumer Services at 844-4PA-AIRE (844-472-2473) for warranty assistance prior to contacting a repair person. You must have the original purchase receipt for warranty assistance.