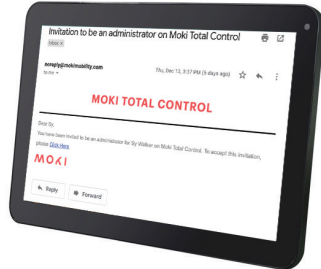# MIMO MONITORS

Mimo Control Mobile Device Management Software Powered by Moki

MCT-MC1-OPT / MCT-MC2-OPT / MCT-MC3-OPT

1 Year   2 Year   3 Year

Mimo Control Powered by Moki

Mimo Control is a mobile device management solution for customer-facing iOS and Android devices. Mimo Control was specifically built to manage fleets of devices quickly and easily, at scale—effortlessly manage one device at a time or thousands. Mimo Control makes installing, updating, or deleting applications and profiles so simple that anyone can do it. Full remote control, app lockdown, custom alerting, no-touch deployments, event scheduling, SDK and API integrations and more, make managing all of your dedicated devices a breeze.

Mobile device management is a crucial piece of any device deployment. When you partner with Mimo, you can provide a valuable solution that will allow your customer to manage their remote devices quickly and easily. In addition to adding additional value to your clients, Mimo's Sales and Marketing teams can provide opportunity referrals from our clients who are implementing solutions that your company offers. We hope that our partnership will be able to add value not only to your customers but to ours as well.

Traditional MDM tools are built to empower individual device owners instead of enterprises. They focus on maintaining the general-purpose nature of tablet-based technology, rather than providing devices that are purpose-built for commerce. Mimo Control takes general-purpose devices and turns them into hardened, single-purpose solutions that stay single-purpose (think payment terminal). By creating a single-purpose device, Mimo Control can determine which apps – and what aspects of those apps – are available to users. These devices can then be tied to integrated peripherals, such as barcode and credit card readers and printers.

Mobile Device Management:

- Secure
- Monitor
- Deploy
- Control

Mimo & Moki Enable You To

Lock Into One App

Lock Into Multiple Apps

Lock Into Moki's Kiosk Web Browser App

MANAGEMENT
- Update devices, apps, and, content.
- Organize devices, apps, and, content
- Schedule group level actions
- Check device status and health

SECURITY
- Control user experience
- Securely deliver and receive content
- Lock down devices to single app
- Lock down devices to multiple apps

ALERTS
- Create standard alerts
- Create custom alerts
- Create app-level alerts with Moki's SDK

Fleet Management
• Quickly and easily manage Android and iOS device at scale.
• Simply manage one device or thousands.
• Install, update, delete apps and profiles, reboot devices, lock them down, and more.

Event Scheduling
• Schedule an event when a location is closed or slow.
• Control the timing of the event so that end users are not affected.
• Set event expiration time to control the cancelation of an event.

No-Touch Deployments
• Select devices can be shipped with Moki preinstalled as a system-level application.
• Dropship devices to their end location.
• Automatically enroll your devices into your Moki account.
• Automate app and profile installations, apply settings templates, and auto-tag your devices without touching them.

Remote Control*
• Full remote-control functionality for your Android devices.
• Remote control your devices as if you were physically standing in front of them.
• Use your computer's mouse and keyboard to interact remotely with your devices.
• Upload files to Moki and push them to your device and pull files from your devices.

Custom Alerting and Monitoring
• Create custom alerts based off of event or custom data.
• Be notified if your devices experience connectivity issues, have a low battery, or if an app crashes. Custom alerts can be created by using the Moki SDK in your mobile app.
• Receive notifications via text, email, or a JSON to a notification URL.

True Kiosk Mode or Application Lock Down (App Lock)
• Lock your devices down to a single application or a subset of applications.
• Lock an application to the foreground of your device.
• App lock profiles can easily be updated and applied to your device.
• The end user will have no way of bypassing these app lock profiles.

Customizable Launcher and Kiosk Application with Remote Settings Management
• Moki Kiosk will allow you to lock your user down to one URL or multiple URLs.
• Remotely configure settings such as the clearing of cache and cookies, the layout, custom screensavers, allowed domains, etc.
• Create templates that you can easily apply to entire groups of devices.
• Moki Launcher replaces the native Android Launch or Android Desktop.
• Allow users only to access the apps that you specify and limit what they can do.
• Control the background image, the icon imagines, the applications names, etc.
• White-label or brand the device with your company name and logo.
• Control

Custom SDK and API Integrations
• Embed Moki's custom SDK into your iOS or Android Application.
• Remotely manage your application's settings.
• Change your app settings, create templates, push custom data, create applicationspecific custom alerts, etc.
• Moki's API allows you to push vital device information to any of your endpoints.
• Moki's APIs provide enhanced functionality that will make managing your devices easier.

Industry Best Customer Support
• On overage Moki's, support responds to your chats and tickets in less than 30 minutes.
• 90% of those issues are resolved during the first interaction with Moki.
• Moki support offered in both English and Spanish.
• No extra charge for Moki Support.

PCI and HIPAA Compliant Solution
• Moki Total Control is run on top of Google's Cloud Platform.
• Moki's platform utilizes the same level of infrastructure and facilities as Google internal tools.
• ISO 27001, SOC 2/3, and PCI DSS 3.0 Certified.
• Security Metrics' independent audit certified Moki meets the PCI DSS standard.
• Moki is HIPPA compliant and meets the HIPPA Security Rule's technical and physical safeguards.
• More information about Cloud Platform's security infrastructure can be found at https://cloud.google.com/why- google/#security.
• No personal or sensitive data is ever seen or collected by Moki's systems.