

## **Hanover Outdoor Furniture**



If you have any problems with this product (missing or damaged parts, assembly issues, etc.),

## PLEASE <u>DO NOT RETURN</u> TO THE RETAILER/STORE

from where you purchased the product.

Please call our Toll-Free Customer Service Hotline at: **1-877-397-5144**Between 9:00 AM and 5:00 PM Eastern Time, Monday through Friday

Or visit our website at: www.hanover-products.com

To expedite any future warranty claims, please retain the Instruction Sheet, Warranty Card and receipt for future use.

#### **Care and Maintenance**

Store furniture in an upright position. Be careful to never allow water to build up in frames as this will cause corrosion and freeze damage in cold climates. Wash all frames with a solution of mild soap and water. Rinse with clean water and dry with a soft absorbent cloth towel. Frames can be treated with a liquid wax for maximum protection against UV rays and/or salty, damp air. If your set includes cushions, slings, and/or an umbrella they may be cleaned by hand with a solution of soap and water with a clean water rinse. (Never machine wash cushions, slings or umbrella covers as this will result in shrinkage or damage). After cleaning cushions tip on end and allow to drip dry. (Never use a commercial or home dryer to tumble dry fabric goods). Do not use bleach or solvents to clean any product! This will void the warranty.

For additional on-line support on assembly, troubleshooting and care & maintenance of your outdoor furniture, please visit our website at: **www.hanover-products.com**.



## **Hanover Outdoor Furniture**

#### 1-Year Limited Warranty Program

For a period of one (1) year after purchase, Hanover ("Manufacturer") will either repair or replace defective components in accordance with this Limited Warranty. This warranty is between Manufacturer and the original purchaser and is valid only when accompanied by the original purchaser's sales receipt showing original date of purchase and location of purchase. Replacements under this warranty revert back to the date of original purchase for future warranty.

Manufacturer or its authorized dealer can accept or reject warranty claims based on its findings. This warranty applies in normal residential use only and is not intended for commercial use. Manufacturer can make substitutions as required of materials, components, and sub-components of comparable value and utility. This warranty is limited to product repair or replacement (to be determined solely by Manufacturer). Warranty return is limited to only the single affected component.

This warranty covers only manufacturing defects and does not cover normal wear and tear, damage due to acts of nature (such as, but not limited to freezing or high winds), abuse or misuse, including chemical damage from suntan oil or other chemicals, exposure to extreme heat or cold, abrasion or excessive weight. This product is intended to be used in standard installations only. This warranty is invalid if the product is not used for intended purpose. Manufacturer disclaims liability for any aspect of installation and any inconvenience caused by a defective part of a component.

Certain items are not covered by this warranty. These include, but are not limited to the following:

- 1. Components subjected to abuse, including abuse intended to simulate failure.
- 2. Damages caused by retailer, shipper or installation crew (such as scratches, dents, tears, chips, etc.).
- 3. Any part which merely exhibits normal wear yet functions essentially as new, including chips, scratches or stretching of materials and stitching.
- 4. Tears, punctures, scratches or any damage caused by improper installation or use.
- 5. Damage to frames/welds resulting from improper assembly or exposure to water and/or sub-freezing temperatures is not covered. General frame rusting is not covered.
- 6. Fading and/or discoloration of fabrics/cushions/straps/wicker resulting from exposure to the elements, chemicals, oils, fluids or any other cause are not covered.
- 7. Umbrella bases are not covered under any circumstances.
- 8. Items sold "as is" or floor models.

To make a claim, call the toll-free number below. Please have available a copy of the original sales receipt along with a brief description of the problem. Please also provide your email address and daytime telephone or cell phone#. All items may be charged actual freight costs plus \$15 for handling. Repairs or replacement will be made at the Manufacturer's option. Sales and use taxes, plus shipping and handling charges are the responsibility of the consumer.

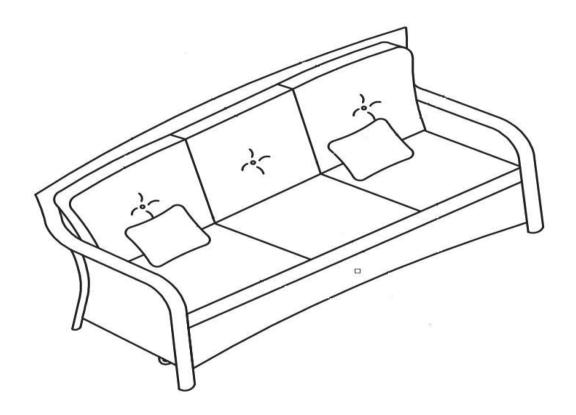
THIS IS THE ENTIRE EXCLUSIVE EXPRESS LIMITED LIABILITY. THE MANUFACTURER NEITHER MAKES NOR IS RESPONSIBLE FOR ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING THOSE OF RETAILING DEALERS. THIS EXCLUSIVE REMEDY IS LIMITED TO RECEIPT OF A CREDIT IN CONNECTION WITH THE REPAIR OR REPLACEMENT OF ANY PRODUCT OR COMPONENT DEEMED TO BE DEFECTIVE UNDER THE TERMS AND CONDITIONS AS STATED IN THIS WARRANTY. NEITHER HANOVER, THE PRODUCT MANUFACTURER NOR ITS AGENTS SHALL BE LIABLE IN ANY CASE FOR INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY OR NEGLIGENCE EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCEPT AS OTHERWISE MAY BE REQUIRED BY LAW, THERE ARE NO OTHER EXPRESS OR IMPLIED WARRANTIES OTHER THAN THE WARRANTY DESCRIBED HEREIN, AND ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

Contact Warranty Services at 1-877-397-5144

or

www.hanover-products.com

## Sofa Owner's Manual



## **PART LIST**

PART#	DESCRIPTION	PICTURE	Q'TY
Α	Seat Frame		1
В	Seat		1
С	Bolt M6 x 20 mm		7
D	M6 Washer		7
E	M6 Bolt Cover		7
F	Open Wrench	2	1
G	Middle of Seat Cushion		1
н	2 Sides of Seat Cushion		2
1	Middle of Back Cushion		1
J	2 Sides of Back Cushion	12-	2
к	Toss Pillow		2

### **Assembly Steps:**

Note: Do not fully tighten bolts until assembly is completed and alignment is correct.

Step 1. Carefully place the seat frame (A) upside down on a non-abrasive surface. (Figure 1)

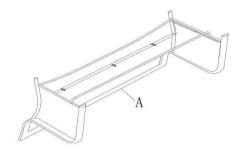


Figure 1

Step 2. With the help of another person, carefully place the seat (B) into the seat frame. Connect the seat to the seat frame with bolts (C), washers (D) by using open wrench (F), then cover the bolts with bolt covers (E) as show in Figure 2. (Figure 2&3)

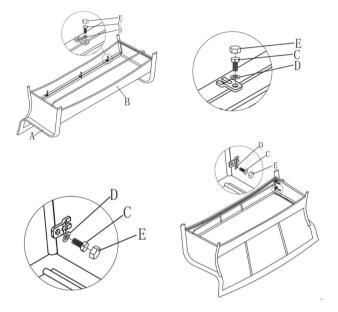


Figure 2

Step 3. Place the seat cushion (G&H), back cushion (I&J) and toss pillow (K) on the seat. Your sofa is now ready to use. (Figure 4).

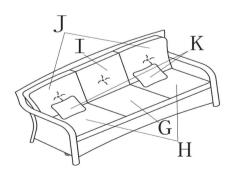
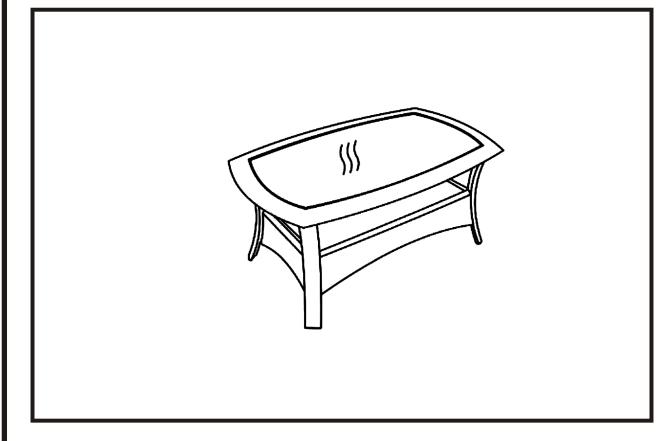


Figure 3

# Coffee Table Owner's Manual



If you have any problems with this product, DO NOT RETURN IT TO THE STORE. CALL OUR CUSTOMER SERVICE HOT-LINE at 1-877-397-5144

8am-5pm (EST), Monday-Thursday, 8am-4pm(EST), Friday

## **PARTS LIST**

PART#	DESCRIPTION	PICTURE	Q'TY
А	Table Rim with Glass		1
В	Table Leg		4
С	Short Leg Connector		2
D	Long Leg Connector		2
E	Leg Connecting Plate		1
F	Bolt M6x15		20
G	M6 Washer		20
Н	Bolt Cap		20
I	Open Wrench	5	2

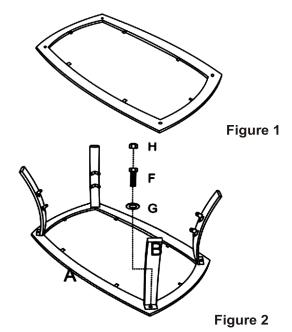
#### **Assembly Steps:**

Note: Do not fully tighten bolts until assembly is completed and alignment is correct.

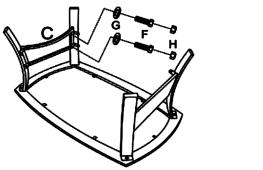
Step 1. Take the glass top away from the table rim and place the glass top on a soft surface.

Step 2. Carefully place the table rim(A) upside down on a non-abrasive surface(See figure 1).

Step 3. Assemble the table legs (B) to the table rim (A) with bolts (F) and washers (G) by using open wrench(I) as shown in figure 2.



Step 4. Assemble the short leg connector (C) to the table legs (B) with bolts (F) and washers (G) by using open wrench(I) as shown in figure 3.



Step 5. Then assemble one of the long leg connector (D) to the table legs (B) with bolts (F) and washers (G) by using open wrench(I) as shown in figure 4.

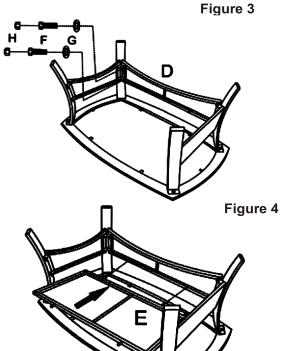
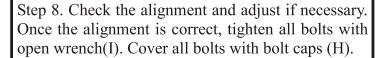


Figure 5

Step 6. Insert the leg connecting plate(E) to the one of the long leg connector. as shown in figure 5.

Step 7. Then insert the leg connecting plate to the other long leg connector(D) and at the same time assemble the long leg connector to the table legs with bolts(F) and washers(G) as shown in figure 6



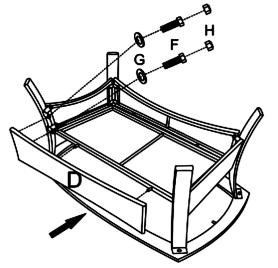


Figure 6

Step 9. Verify all bolts are securely tightened before use and turn your table right side up.

Step 10. Place the glass top on the table rim (See Figure 7). Your table is now ready to use.

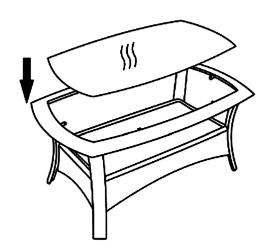


Figure 7

#### Warning:

Do not crawl, stand, or sit on glass table tops.

Do not set or lay heavy items on glass table tops.

Avoid extreme hot & cold items being placed on glass table tops.

This glass table top is produced with tempered glass which is designed to safely shatter in small pieces when impacted or stressed beyond strength limitations.