



FOUNTAIN MANUAL

ASSEMBLY & OPERATING INSTRUCTIONS

Please read carefully and save these instructions.



WARNING

THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE.

The supplier will not be liable for any damages caused by failure to follow these instructions.

Contents of box:

- Fountain
- Water Tube
- Small Water Connection Tube
- 1 x Water Pump/Transformer Combo Unit

Installation

The unit must be completely assembled & filled with water before switching on the power:

- Place your water feature on a flat surface, free from any sharp objects.
- Take the water tube attached to the fountain (inside the item). Connect the small connection tube to the water pump/transformer combo unit.
- Next, connect the fountain's power supply to the pump. The fountain power supply cord can be found inside the item and will connect to the cord attached to the pump. Once the two cords are connected, you'll want to secure it by tightening the ring around it.
- Now place all cords inside the fountain to protect them from weather elements.
- Gently pour water into the fountain basin, careful not to overflow and cause splashing.
- Make sure the water **completely submerges** the pump.
 - NOTE: We recommend using distilled water to prevent scale build-up. The first time you operate the pump, it can take a few minutes for the air to be completely expelled, and water begins to flow.
- Plug in your fountain and enjoy!
 - Don't forget to add water regularly as water will evaporate over time.

 **CAUTION**

- NEVER LET THE PUMP RUN DRY.
- Always unplug the pump from the electrical outlet before cleaning & handling
- Use with clean water only, do not place the fountain and/or parts in any other liquid.
- Periodically change water & clean the pump to keep it free from microorganisms
- Disconnect and store the unit in a dry place if not in use for an extended period of time or during freezing weather.
- Do not operate the fountain in temperatures below 41° F / 5° C.
- Do not use the pump in water exceeding 86° F / 30° C.
- Do not lift, carry or pull the pump by the power cord.
- Do not exceed the maximum voltage & wattage on the transformer.
- Do not use the pump in flammable liquids.
- Do not use the pump for industrial purposes.
- Do not use the pump in vehicles, on board ships, aircraft, or in swimming pools.
- Do not use the pump in a location where special conditions prevail, such as the presence of a corrosive or explosive atmosphere.
- Do not lift the pump by its power cord.
- Always keep the plug dry, do not expose the plug to water or steam.
- Before connecting to the power source, ensure the pump is assembled correctly and submerged in water.
- Do not exceed the voltage shown on the pump.
- Check the water level regularly to ensure the pump is completely immersed during operation. The pump should be fully submerged while the fountain is powered on. Do not add water while functioning the product. Always disconnect the pump from the power source before adding water.

MAINTENANCE

- If debris is caught in the intake vents of the pump, disconnect from any power sources and rinse the pump under clean running water.
- Use this pump with distilled water only. Mineral build-up from tap water or other water sources can cause build-up in the pump.
- We recommend occasionally putting a sterilizing tablet into the water feature to prevent bacteria. You can find this at your local hardware store.
- Clean the water fountain regularly.
- Never use a harsh cleaning agent or chemical solutions. These could impair the function.
- Our recommended cleaning agent for removing stubborn lime-scale deposits is distilled white vinegar and water.
- After cleaning, thoroughly rinse all parts in clean water.

TROUBLESHOOTING

What if the pump does not turn on?

- Check that the pump is connected and switched on.
- Check that there is an adequate amount of water in the reservoir. The water should always be about 15cm above the pump to ensure the necessary water flow.
- Check that the pump has no debris inside.

Why is my pump making a strange noise?

- Disconnect the pump from the power supply.
- Carefully grip the motor and pull the rotor out of the pump housing. Rinse the propeller with clean water.
- Sometimes, the pump can affix itself via the suction cups, causing vibration. We recommend the pump be suspended free on the internal hosing tube

What if the water is not flowing properly?

- If your water feature has valves, please ensure these are “opened and adjusted” to get the best position for the water flow required. Check the flow control on the pump often. This needs to be in the + position. Finally, check that you have plenty of water in the reservoir, so there is enough pressure.
- Check for kinks or bends in the water hose.

What if the lights are not working?

- Confirm the lights have been connected via the pump cable.
- If the module has failed. Replacement can be found by contacting our customer service department.