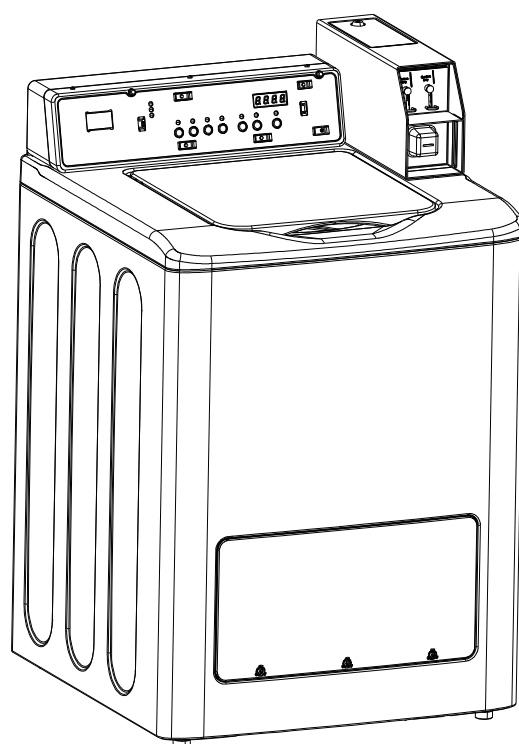


Operating Manual  
Warranty

# ENCORE

by Laundrylux



MODEL NO. WMTW4371M  
WMTW4371M\*\*

## WASHER INSTALLATION MANUAL

DOC. NO. 0030516236  
EDITION 9.2021

**Laundrylux**

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# Installation Manual

WMTW4371M  
WMTW4371M\*\*

Note: “\*\*” = C (Color), 2,3,4... (Color variant).  
E.g. WMTW4371MC2 =”Ore Silver”

**WARNING:** ALL OPERATING AND MAINTENANCE PROCEDURES SHOWN IN THIS MANUAL MUST BE FOLLOWED AT THE FREQUENCY SPECIFIED FOR PROPER OPERATION OF YOUR MACHINE.

PLEASE ENTER THE FOLLOWING INFORMATION AS IT APPEARS ON THE MACHINE(S) DATA PLATE(S).

<b>MACHINE MODEL</b>	
<b>MACHINE SERIAL NUMBER(S)</b>	
ELECTRICAL CHARACTERISTICS: _____ VOLTS, _____ PHASE, _____ HZ.	

KEEP THIS MANUAL IN A SECURE PLACE FOR FUTURE REFERENCE.

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IMPORTANT SAFETY INSTRUCTIONS  
IMPORTANTES MESURES DE SECURITE

**WARNING -**

To reduce the risk of fire, electric shock, or injury to persons when using your appliance:

**AVERTISSEMENT -**

Pour réduire les risques d'incendie, de choc électrique ou de blessure quand, l'appareil est utilisé:

1. Read all instructions before using the appliance.  
Lire toutes les instructions avant d'utiliser l'appareil.
2. This machine must be installed according to the installation instructions.  
Ce machine doit être visseé sur le plancher selon les instructions d'installation.
3. This machine **MUST** be serviced and operated in compliance with manufacturers instructions.  
IL FAUT QUE cette appareil soit entretenue et actionnée conformément aux instructions du fabriquant.
4. Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, drycleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.  
Ne pas laver des articles qui ont été nettoyés ou lavés avec de l'essence, des solvants pour nettoyage à sec ou d'autres substances inflammables ou explosives, ou que l'on a fait tremper dans ces produits. Ces substances dégagent des vapeurs qui peuvent s'enflammer ou exploser.
5. Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances giveoff vapours that could ignite or explode.  
Ne pas ajouter d'essence, de solvants pour nettoyage à sec ou d'autres substances inflammables ou explosives à l'eau de lavage. Ces substances dégagent des vapeurs qui peuvent s'enflammer ou exploser.
6. Under certain conditions, hydrogen gas may be produced in a hot-water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE**. If the hot-water system has not been used for such a period, before using a washing machine, turn on all hot-water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.  
De l'hydrogène peut être produit dans un système à eau chaude qui n'a pas été utilisé depuis deux semaines ou plus. **L'HYDROGÈNE EST EXPLOSIF**. Si le système à eau chaude n'a pas été utilisé depuis un certain temps, ouvrir tous les robinets d'eau chaude et laisser l'eau couler pendant plusieurs minutes avant d'utiliser une laveuse, l'hydrogène accumulé, le cas échéant, s'échappera. L'hydrogène étant inflammable, ne pas fumer ou utiliser un appareil à flamme nue pendant que l'eau coule.
7. Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.  
Ne pas permettre aux enfants de jouer sur ou dans l'appareil. Surveiller étroitement les enfants lorsqu'ils se trou veent près d l'appareil qui fonctionne.
8. If the machine is to be discarded, remove the door to prevent accidental entrapment.  
Avant de mettre l'appareil hors service ou de jeter, retirer la porte.
9. Do not reach into the appliance if the tub is moving.  
Ne pas mettre la main dans l'appareil lorsque la cuve bougent.
10. Do not install or store this appliance where it will be exposed to the weather.  
Ne pas installer ou placer cet appareil dans un endroit où il sera exposé aux intempéries.
11. Do not tamper with controls.  
Ne pas trafiquer les commandes.
12. Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in the user maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.  
Ne pas réparer ou remplacer les pièces de l'appareil ou procéder à l'entretien de celui-ci sauf si les instructions visant l'entretien et les réparations qui doivent être effectués par l'utilisateur le spécifient, si vous comprenez bien ces instructi si vous possédez les connaissances nécessaires.

## NOTICE TO: OWNERS, OPERATORS AND DEALERS

IMPROPER INSTALLATION AND INADEQUATE MAINTENANCE, POOR HOUSEKEEPING AND WILLFUL NEGLECT OR BYPASSING OF SAFETY DEVICES MAY RESULT IN SERIOUS ACCIDENTS OR INJURY. TO ASSURE THE SAFETY OF CUSTOMERS AND/OR OPERATORS OF YOUR MACHINE, THE FOLLOWING MAINTENANCE CHECKS MUST BE PERFORMED ON A DAILY BASIS.

## NOTICE À L'ATTENTION DES PROPRIÉTAIRES, UTILISATEURS ET REVENDEURS

UNE INSTALLATION INCORRECTE ET UN ENTRETIEN INADÉQUAT, DE MÊME QUE LA NÉGLIGENCE OU LA NEUTRALISATION DÉLIBÉRÉES DES DISPOSITIFS DE SÉCURITÉ, PEUVENT ÊTRE CAUSÉS DE BLESSURES OU D'ACCIDENTS SÉRIEUX. POUR ASSURER LA SÉCURITÉ DES CLIENTS ET/OU DES UTILISATEURS DE VOTRE MACHINE, IL EST INDISPENSABLE DE PROCÉDER CHAQUE JOUR AUX CONTRÔLES DE ROUTINE CI-APRÈS.

1. Prior to operation of the machine, check to make certain that all operating instructions and warning signs are affixed to the machine and legible. (See the following page of this manual for description and location of the signs.) Missing or illegible ones must be replaced immediately. Be sure you have spare signs and labels available at all times. These can be obtained from your distributor or from Laundrylux.
2. Check the door safety interlock, as follows:
  - (a) RAISE THE LID of the machine and attempt to start in the normal manner:  
For coin-operated models, insert the proper coins to start the machine.  
For card-operated models, insert the card to start the machine.

THE MACHINE MUST NOT START

- (b) CLOSE THE LID, start the machine operation and, while it is operating, open the lid.

THE MACHINE MUST COME TO A COMPLETE STOP

If the machine can start with the lid raised, or can continue to operate with the lid raised, the door interlock is no longer operating properly. The machine must be placed out of order until this condition is corrected.

3. DO NOT UNDER ANY CIRCUMSTANCES ATTEMPT TO BYPASS OR REWIRE ANY OF THE MACHINE SAFETY DEVICES AS THIS CAN RESULT IN SERIOUS ACCIDENTS.
4. Be sure to keep the machine(s) in proper working order. Follow all maintenance and safety procedures. Further information regarding machine safety, service and parts can be obtained from your dealer or from Laundrylux through its Technical Support Hotline - (516) 371-0700.

All requests for assistance must include the model, serial number and electrical characteristics as they appear on the machine identification plate. Insert this information in the space provided on the previous page of this manual.

5. WARNING: DO NOT OPERATE MACHINE(S) WITH SAFETY DEVICES BYPASSED, REWIRED OR INOPERATIVE! DO NOT OPEN MACHINE DOOR UNTIL DRUM HAS STOPPED ROTATING!

AVERTISSEMENT: NE PAS FAIRE FONCTIONNER LA (LES) MACHINE(S) AVEC UN DISPOSITIF DE SÉCURITÉ NEUTRALISÉ, RECÂBLÉ OU NON OPÉRATIONNEL! NE PAS OUVRIR LA MACHINE TANT QUE LE TAMBOUR NE S'EST PAS IMMOBILISÉ!

# NOTICE TO INSTALLER

## **Improper installation of this machine:**

- May cause serious damage to the machine.
- May result in other property damage.
- May cause personal injury.
- Will void the manufacturer's warranty.

## **Location Requirements**

- The location for your washer should have a flat and even floor. This will improve performance, minimize noise and decrease washer movement.
- The unit can be installed in a laundry room, or other recessed area.

## **Additional Requirements**

- A grounded electrical outlet. Do not use an extension cord with this appliance. It must be plugged directly into a grounded electrical outlet.
- It is not recommended to use washer on soft flooring such as carpets or foam.
- Do not operate washer if ambient room temperature is less than freezing, as this can cause damage to the unit.
- The bottom panel must be installed for safety.

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*The manufacturer reserves the right to make changes to design, material and/or specifications without notice.*

## Safety Instructions

- The machine is designed for water washing only.
- The machine must not be used by children.
- All installation operations are to be carried out by qualified personnel. Licensed personnel are necessary for all electric power wiring and plumbing.
- The door interlock must be checked daily for proper operation and must not be bypassed.
- All leaks, due to faulty gaskets etc., must be repaired immediately.
- All service personnel must be fully familiar with the operating manual before attempting any repair or maintenance of the machine.
- The machine must not be sprayed with water.
- Do not add flammable or explosive substances to the wash water. They can give off vapors that could ignite or explode.

## Consignes de sécurité

- La machine est conçue pour le lavage à l'eau exclusivement.
- La machine ne peut être utilisée par des enfants.
- Tous les travaux d'installation doivent être effectués par une personne qualifiée. Tous les câblages électriques doivent être réalisés par un électricien diplômé.
- Le verrouillage du hublot doit être vérifié chaque jour et ne peut être neutralisé.
- Toute fuite du système, due à des joints défectueux etc., doit être réparée sans délai.
- Tous les membres du personnel d'entretien doivent être parfaitement familiarisés avec le manuel d'entretien avant d'entreprendre une réparation ou un entretien de la machine.
- Ne jamais asperger d'eau la machine sous peine de risquer un court-circuit.
- Ne pas utiliser dans la machine des adoucissants textiles contenant des liquides volatils ou inflammables.



## Technical Data

1:1

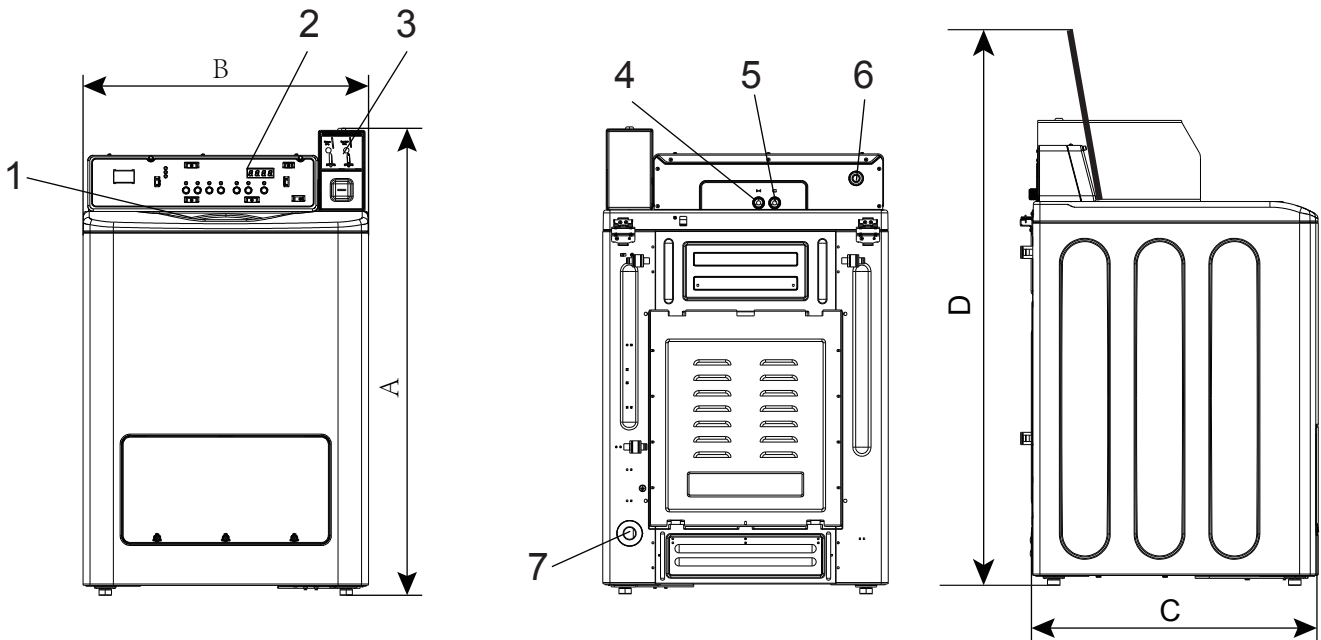
### Technical Data

		<b>WMTW4371M</b> <b>WMTW4371M**</b>
Innerdrum volume	litres/ft <sup>3</sup>	82/2.9
diameter	mm/inch	505/19 7/8
Drum speed wash	rpm	140
extraction	max rpm	745
G-factor		155
Weight, net	kg/lbs	62/137

Connections		<b>WMTW4371M</b> <b>WMTW4371M**</b>
Water valves connection		DN20 3/4" Garden Hose via included hoses
Rec. water pressure	psi kPa	15-90 100-620
Functioning limits for water valve	psi kPa	8-145 50-1000
Capacity at 45 psi (300 kPa)	gallon/min liter/min	3.4 13
Drain hose	inch outer Ø mm	0.94 24
Draining capacity	gallon/min liter/min	6.6 25

## Technical Data

- |   |   |
|---|---|
| 1 | Lid                                       |
| 2 | Control Panel                             |
| 3 | Coin Meter (coin operated models only)    |
| 4 | Hot Water                                 |
| 5 | Cold Water                                |
| 6 | Cable Entry for Optional External Harness |
| 7 | Drain                                     |



### NOTES:

- A 1126 mm = 44 21/64 inch
- B 686 mm = 27 inch
- C 686 mm = 27 inch
- D 1345 mm = 52 61/64 inch

## Installation

For safety, two people should install this product.

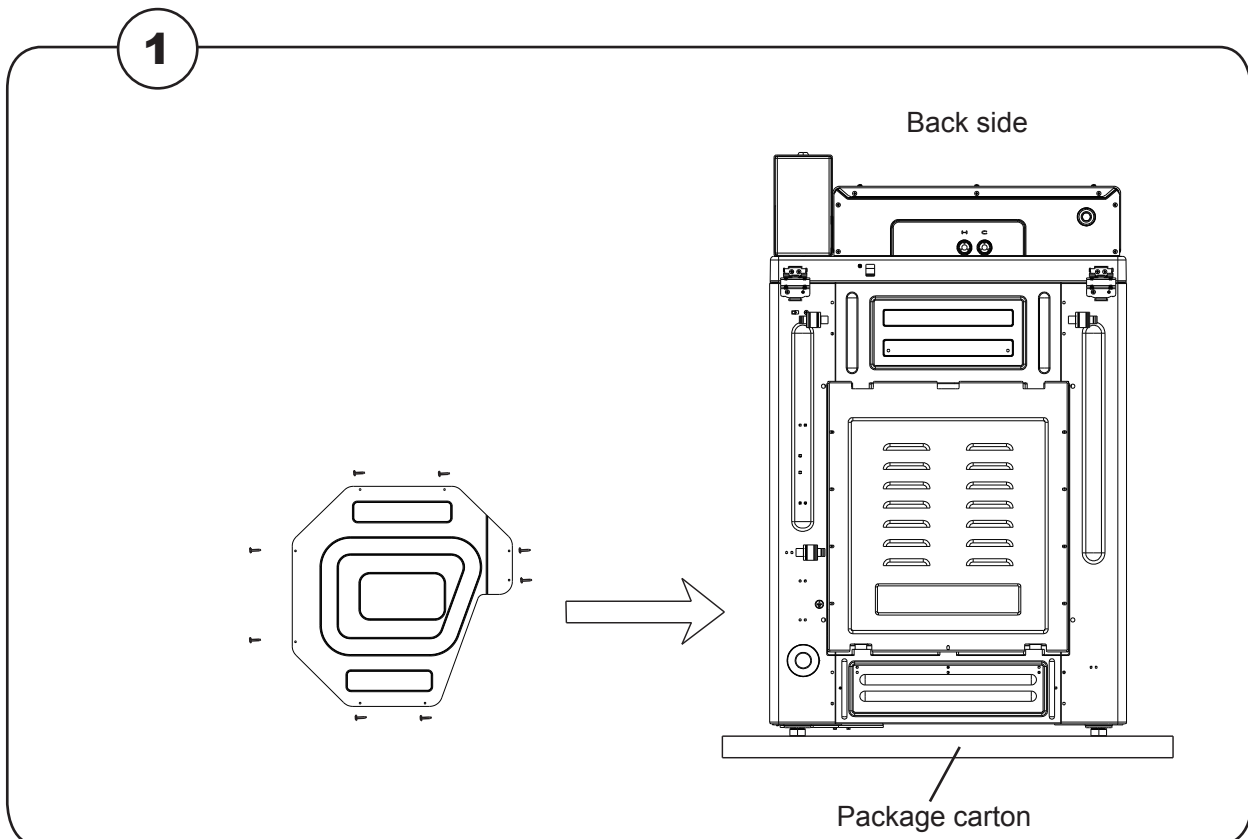
Leave the machine on the transport pallet until it can be placed in the final, prepared position.

First remove all the packing materials. Upon opening of the package, water drops may be seen on the plastic bag and the drum. This is a normal phenomenon resulting from water tests in the factory.

- NOTE:
1. A bottom cover plate is wrapped in the top of the packing material.
  2. Be careful while handling the bottom cover.
  3. Remove all anti-scratch film from the washer.

### Install the bottom cover plate

- Fig.**
1. Lay the package carton on the ground.
  - ① 2. Lay the washer slowly down on its back on the package carton.
  3. Install the bottom cover on the bottom of the machine using the 8 screws provided in the accessories bag.
  4. Lift the washer to the upright position.
  5. Save the packing materials in case reshipment is necessary.

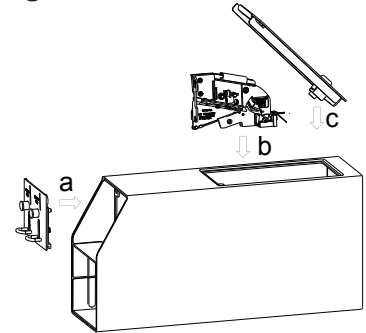


## Install the Coin Meter (coin operated models)

**Fig.**  
**2**

- Remove the coin meter housing cover (c)
- Install the front plate the coin meter and fasten it (b)
- Install the cover of the coin meter housing (a)
- Plug the coin meter(s) into the COIN 1 (Red) and COIN 2 (White) harness plugs.
- Install the coinmeter and fasten it to the plate(a)

Fig. 2



## Install the Blocking Plate (non metered models)

1. Push the blocking plates into openings in the coin meter housing.

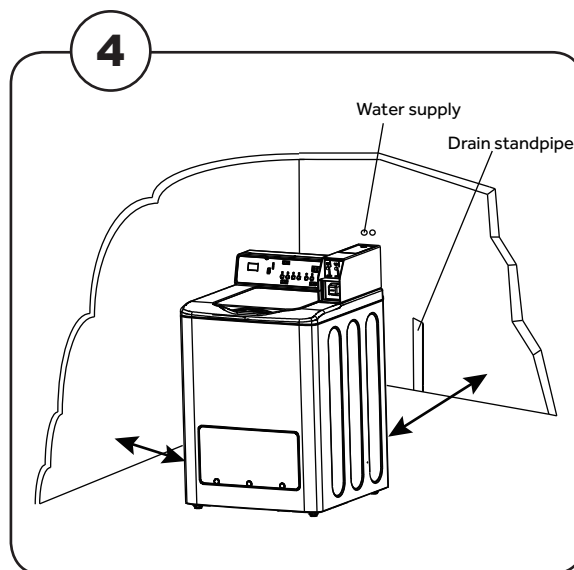
## Siting

Install the machine close to a drain standpipe or floor drain, and within 4 feet of the water supply spigots. In order to make installation and servicing the machine easier the following clearances are recommended:

- Fig. 4**
- At least 20 inches (500 mm) between the machine and the wall behind.
  - Minimum 1 inch (25 mm) to next machine if more than one machine is installed in a row.

## Floor

- The floor must be smooth and hard. Do not install the machine on carpet or other soft material.
- The floor must hold the total weight of the machine filled with water and a load. This static weight is 374 pounds (170 kilograms).
- Adjust the leveling legs of the machine, as needed, to ensure that it is level front to back, and side to side, and so that all four feet are in contact with the floor.



## Water Connections

All inlet connections to the machine are to be fitted with manual shut-off valves and filters, to facilitate installation and servicing.

NOTE: The inlet filter screens are provided inside the machine's connection fittings.

Water pipes and hoses should be flushed clean before installation. After installation, hoses should hang in gentle arcs.

The machine is equipped with two water inlet fittings, one for hot water and one for cold. The fittings on the back of the machine are metric (DN20) threads, onto which only one end of the included fill hoses (the end with the "elbow" fitting, also marked with a label that reads "Machine End") can be threaded. The other end of each fill hose is fitted with a standard "female garden hose" threaded fitting that will easily assemble to the supply spigot in your laundry.

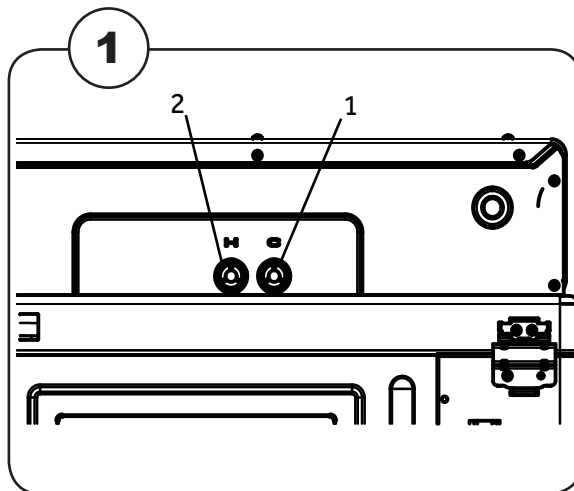
Hoses need only be HAND TIGHTENED when properly assembled. If hoses are difficult to assemble, or leak after assembly, check that the hoses have been assembled in the proper orientation and have a garden-hose washer in each swivel fitting.

Your water heater should supply hot water at a minimum temperature of 120 degrees Fahrenheit (49 degrees Celsius) and a maximum of 170 degrees Fahrenheit (77 degrees Celsius).

The required water pressure is as follows:

- min: 15 PSI (100 kPa)
  - max: 90 PSI (600 kPa)
- recommended: 30-90 PSI (200-600 kPa)

Fig.	Water Type	Water Connection	
		1	2
①	Cold and Hot	Cold	Hot

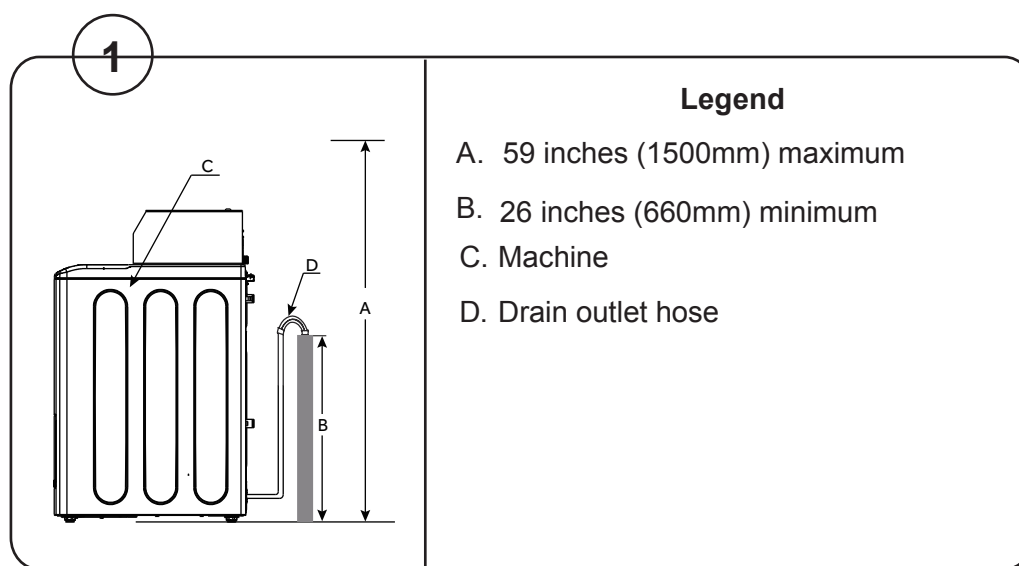


## Drain Connection

Connect the machine's drain hose to the back of the washer, using the spring clamp provided in the accessories package. Avoid sharp bends in the hose which may prevent proper draining.

- Fig. •** You can connect the drain hose to a sewer stand pipe. If you do this, make sure that the outlet hose will not come out of the stand pipe.

①





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## Electrical Connections

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounded plug. The plug must be inserted into an outlet that is properly installed and grounded.

- ⚠ • Improper use of the plug can result in a risk of electric shock.
- Consult a qualified electrician or service person if the grounding instructions are not completely understood or if doubt exists as to whether the appliance is properly grounded.

### Wiring Requirements:

- This appliance must be plugged into a 15 or 20A 120 VOLT, 60 HZ GROUNDED OUTLET.

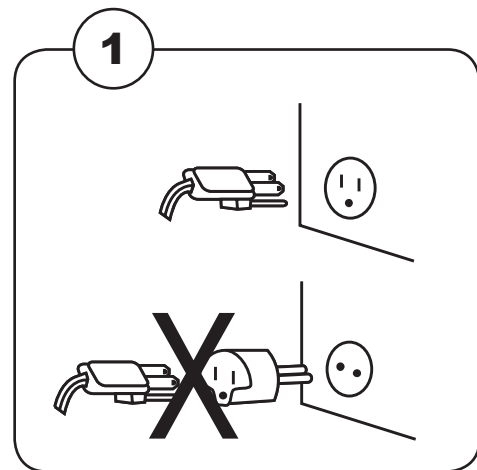
NOTE: Where a standard two-prong outlet is encountered, it is the personal responsibility and obligation of the consumer to have it replaced with a properly grounded three prong outlet.

Fig.

①

### Extension Cords:

DO NOT use an extension cord with this product.



## ⚠ Power Interruptions

Occasionally there may be power interruptions due to thunderstorms or other causes. Following a power outage, the machine will resume operation at the point where it was when the power failed. Press START to resume where the cycle left off before the power failed.

## Function Checks

Perform the following checks once the machine is installed:

- Open the water supply valves.
- Press the START button or, if needed, insert coins and press START.

Check:

- that the drum rotates normally and that there are no unusual noises.
- that there are no leaks in water supply/drain connections.
- If the lid is opened the drum comes to a stop quickly.

## Preventive Maintenance

---

To keep your machine in proper working order, follow the preventive maintenance recommendations provided below.

The maintenance interval should be adjusted according to machine usage.

Leave the loading door open when the machine is not in use.

### Daily

- Check the lid switch operation:
  - Raise the lid and try starting the machine. The machine **MUST NOT START**.
  - Close the lid start the machine and raise the lid. **THE MACHINE MUST COME A COMPLETE STOP**.
  - Check that there are no indications of leaks behind or around the machine.
- Check out any residue remaining in the softener dispenser. Clean tub ring and inspect for any fabric caught on the underside the machine.
- Use a soft wash cloth and mild detergent to clean the lid and control console.

### Every Third Month (refer this service to qualified personnel)



- Check the drain pump strainer and remove any accumulated lint and debris.
- Inspect the interior of the machine (during an actual wash cycle to ensure that no leaks are noticed) by:
  - Turning off the main power switch of the machine.
  - Remove the service panel from the front of the machine.
  - Inspect all internal hoses, seals and gaskets for signs of leakage. Repair as necessary.
  - Start a wash program.
  - **KEEP CLEAR OF MOVING PARTS WHILE MACHINE IS OPERATING!!**
  - Stop the machine and disconnect the power. Turn off the water supply and check that the water inlet screens are clear of debris. Dirty screens result in longer fill times, reducing productivity.
  - Inspect the drive belt. Adjust the tension or replace as necessary.
  - Check that there are no signs of leakage on the floor beneath the machine. Locate and repair any leak.

Contact your local dealer, or Laundrylux Technical Support at (516) 371-0700 if you have questions regarding installation, operation, or maintenance of your machine.

# Laundrylux

Sales and Administration: (516) 371-4400  
Spare Parts: (516) 371-2000  
Technical Support: (516) 371-0700  
461 Doughty Blvd., Inwood, NY 11096

**[laundrylux.com](http://laundrylux.com)**

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