NOTE: For the UNITE 200 camera’s control, use the COLLABORATE Codec Appliance’s remote control. The remote control that comes with this camera is only for advanced configurations, if required.
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Unite 200 USER GUIDE

CLEARONE DOCUMENT


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NOTICE: This Class A device complies with Part 15 of the FCC rules and Canadian ICES-003. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
PREFACE

This manual introduces the function, installation, and operation of the UNITE 200 camera. Prior to installation and usage, please read the manual thoroughly.

PRECAUTIONS

This product can be used only under the specified conditions in order to avoid any damage to the camera:

- Don’t subject the camera to rain or moisture.
- Don’t remove the cover; otherwise, you may get an electric shock. In case of abnormal operation, contact ClearOne Technical Support.
- Never operate outside the specified temperature, humidity, and power supply recommendations.
- Use a soft dry cloth to clean the camera. If the camera is very dirty, clean it with diluted neutral detergent; do not use any type of solvents, which may damage the surface.

Caution to transport

Avoid stress, vibration, and moisture in transport, storage and installation.

During installation, take the following precautions:

- Do not grasp the camera by the head when carrying the camera.
- Don’t turn camera head manually. Doing so may result in mechanical damage.
- Don’t apply corrosive liquid, gas or solid, to avoid damaging the cover which is made up of plastic material.
- Make sure there are no obstacles within the camera’s rotation range.
- Never power on before installation has been completed.

Don’t dismantle the camera

ClearOne is not responsible for any unauthorized modification or dismantling.
SUPPLIED ACCESSORIES

When you unpack, check that all the supplied accessories are included:

- Camera
- AC power adapter
- Power cord
- RS232 cable
- Remote controller
- User manual
- USB3.0 Cable
QUICK START

Step 1. Please ensure connections are correct before starting

Step 2. Setting of the bottom switches
Set both of the switch1 and switch2 to ‘OFF’. That is ‘Normal Working Mode’.

<table>
<thead>
<tr>
<th></th>
<th>SW-1</th>
<th>SW-2</th>
<th>Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>OFF</td>
<td>OFF</td>
<td>Normal Working Mode</td>
</tr>
<tr>
<td>2</td>
<td>ON</td>
<td>OFF</td>
<td>-</td>
</tr>
<tr>
<td>3</td>
<td>OFF</td>
<td>ON</td>
<td>-</td>
</tr>
<tr>
<td>4</td>
<td>ON</td>
<td>ON</td>
<td>-</td>
</tr>
</tbody>
</table>
Step 3. Set the Video System Switch to the desired setting

Video format options:

<table>
<thead>
<tr>
<th>VIDEO SYSTEM</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
</tr>
<tr>
<td>1</td>
</tr>
<tr>
<td>2</td>
</tr>
<tr>
<td>3</td>
</tr>
<tr>
<td>4</td>
</tr>
<tr>
<td>5</td>
</tr>
<tr>
<td>6</td>
</tr>
<tr>
<td>7</td>
</tr>
</tbody>
</table>

NOTE: After changing the switch, you need to restart the camera to take effect.

Step 4. Press the ON/OFF button to turn on the camera.

Step 5. When the camera starts, Pan-Tilt rotates to the maximum position of top right, then it returns to the center position. The initialization process is finished.

NOTE: If the position preset 0 has been stored, the position preset 0 will be called up after initialization. See IR Remote Control later in this manual for information about setting presets.

Step 6. (Optional) If you want to restore the factory default settings, Press the Menu button to display the On-screen Display (OSD) menu. Select the item Menu > Restore Default > Restore. Set the value Yes, and then press the HOME button to restore the factory default settings.
FEATURES

- **72.5° Wide-angle Lens**
  72.5° wide-angle, high-quality lens; supports 12x optical zoom.

- **USB 3.0**
  USB3.0 ultra-high speed interface; can transfer uncompressed original video, and downward compatible with USB2.0. The USB, HDMI, and Network interfaces can output at the same time.

- **AAC Audio Encoding**
  Supports audio line input. Supports AAC audio encoding, for better sound quality and lower bandwidth.

- **H.265 Support**
  Supports H.265 encoding, enabling full HD 1080p/60fps video stream at ultra-low bandwidth.

- **1080P Full HD**
  A 1/2.7 inch, 2.07 million effective pixels high quality HD CMOS sensor, can reach maximum 1920 x 1080 resolutions, achieving a high quality image.

- **Ultra-high Frame Rate**
  Output frame rate up to 60fps in 1080p.

- **Low-light**
  High SNR of CMOS sensor, combined with 2D and 3D noise reduction algorithm, effectively reduces the noise, even under low illumination conditions, to ensure that the picture can still remain clean and clear.

- **Serial Interface Control**
  All the parameters of the camera can be remotely controlled using the RS232/485 interface.
## PRODUCT SPECIFICATION

<table>
<thead>
<tr>
<th>Details</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Model</strong></td>
<td>UNITE™ 200</td>
</tr>
<tr>
<td><strong>Name</strong></td>
<td>UNITE™ Full-HD Video Conference Camera</td>
</tr>
</tbody>
</table>

### Camera

<table>
<thead>
<tr>
<th>Details</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Sensor</td>
<td>1/2.7 inch, CMOS, Effective Pixel: 2.07M</td>
</tr>
<tr>
<td>Scanning Mode</td>
<td>Progressive</td>
</tr>
<tr>
<td>Lens</td>
<td>12x, f3.5mm - 42.3mm, F1.8 - F2.8</td>
</tr>
<tr>
<td>Minimal Illumination</td>
<td>0.05 Lux @ (F1.8, AGC ON)</td>
</tr>
<tr>
<td>Shutter</td>
<td>1/30s - 1/10000s</td>
</tr>
<tr>
<td>White Balance</td>
<td>Auto, Indoor, Outdoor, One Push, Manual</td>
</tr>
<tr>
<td>Backlight Compensation</td>
<td>Support</td>
</tr>
<tr>
<td>Digital Noise Reduction</td>
<td>2D&amp;3D Digital Noise Reduction</td>
</tr>
<tr>
<td>Video S/N</td>
<td>≥55dB</td>
</tr>
<tr>
<td>Horizontal Angle of View</td>
<td>72.5° - 6.9°</td>
</tr>
<tr>
<td>Vertical Angle of View</td>
<td>44.8° - 3.9°</td>
</tr>
<tr>
<td>Horizontal Rotation Range</td>
<td>±170°</td>
</tr>
<tr>
<td>Vertical Rotation Range</td>
<td>-30° - +90°</td>
</tr>
<tr>
<td>Pan Speed Range</td>
<td>1.7° - 100°/s</td>
</tr>
<tr>
<td>Tilt Speed Range</td>
<td>1.7° - 69.9°/s</td>
</tr>
<tr>
<td>H &amp; V Flip</td>
<td>Support</td>
</tr>
<tr>
<td>Image Freezing</td>
<td>Support</td>
</tr>
<tr>
<td>Number of Presets</td>
<td>255</td>
</tr>
<tr>
<td>Preset Accuracy</td>
<td>0.1°</td>
</tr>
</tbody>
</table>

### USB Features

<table>
<thead>
<tr>
<th>Details</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Color System</td>
<td>YUV 4:2:2</td>
</tr>
<tr>
<td><strong>Video Format</strong></td>
<td>USB3.0 : 1080p/30, 1080p/25, 720p/30, 720p/25</td>
</tr>
<tr>
<td>------------------</td>
<td>-------------------------------------------</td>
</tr>
<tr>
<td><strong>USB Video Communication Protocol</strong></td>
<td>UVC1.0</td>
</tr>
<tr>
<td><strong>UVC PTZ</strong></td>
<td>Support</td>
</tr>
</tbody>
</table>

**Network Features**

<table>
<thead>
<tr>
<th><strong>Video Compression</strong></th>
<th>H.265/H.264/MJPEG</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Video Stream</strong></td>
<td>Main Stream, Sub Stream</td>
</tr>
<tr>
<td><strong>Main Stream Resolution</strong></td>
<td>1920x1080, 1280x720, 1024x576</td>
</tr>
<tr>
<td><strong>Sub Stream Resolution</strong></td>
<td>720x576, 720x480, 320x240</td>
</tr>
<tr>
<td><strong>Video Bit Rate</strong></td>
<td>128Kbps - 8192Kbps</td>
</tr>
<tr>
<td><strong>Bit Rate Type</strong></td>
<td>Variable Rate, Fixed Rate</td>
</tr>
<tr>
<td><strong>Frame Rate</strong></td>
<td>50Hz: 1fps - 50fps, 60Hz: 1fps - 60fps</td>
</tr>
<tr>
<td><strong>Audio Bit Rate</strong></td>
<td>96Kbps, 128Kbps, 256Kbps</td>
</tr>
<tr>
<td><strong>Support Protocols</strong></td>
<td>TCP/IP, HTTP, RTSP, RTMP, DHCP, Multicast, etc.</td>
</tr>
</tbody>
</table>

**Input/Output Interface**

<table>
<thead>
<tr>
<th><strong>HD Output</strong></th>
<th>1xHDMI: Version 1.3</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Network Interface</strong></td>
<td>1xRJ45: 10M/100M Adaptive Ethernet port</td>
</tr>
<tr>
<td><strong>Audio Interface</strong></td>
<td>1-ch: 3.5mm Audio Interface, Line In</td>
</tr>
<tr>
<td><strong>USB</strong></td>
<td>1xUSB3.0: Type B female jack</td>
</tr>
<tr>
<td></td>
<td>1xUSB2.0: Type A female jack (Reserved Interface)</td>
</tr>
<tr>
<td><strong>Communication Interface</strong></td>
<td>1xRS-232 IN: 8pin Min DIN, Max Distance: 30m, Protocol: VISCA/Pelco-D/Pelco-P</td>
</tr>
<tr>
<td></td>
<td>1xRS-232 OUT: 8pin Min DIN, Max Distance: 30m, Protocol: VISCA network use only</td>
</tr>
<tr>
<td></td>
<td>1xRS485: Share with RS232 Out, Max Distance: 1200m, Protocol: VISCA/Pelco-D/Pelco-P</td>
</tr>
<tr>
<td><strong>Power Jack</strong></td>
<td>JEITA type (DC IN 12V)</td>
</tr>
</tbody>
</table>

**Generic Specification**

<table>
<thead>
<tr>
<th><strong>Input Voltage</strong></th>
<th>DC 12V</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current Consumption</strong></td>
<td>1.5A (Max)</td>
</tr>
<tr>
<td><strong>Operating Temperature</strong></td>
<td>-10°C - 40°C</td>
</tr>
<tr>
<td><strong>Storage Temperature</strong></td>
<td>-40°C - 60°C</td>
</tr>
</tbody>
</table>
### MAIN UNIT

1. Lens   
2. Sensor for the Remote Control   
3. Power Lamp   
4. Standby Lamp   
5. Bottom Switches   
6. Tripod Screw Hole   
7. Fixing Screw Hole   
8. System Select Switch   
9. RS232 OUT Interface   
10. RS232 IN Interface   
11. RJ45 Interface   
12. Reserved Interface   
13. Line In Interface   
14. Reserved Interface   
15. HDMI Interface   
16. USB 3.0   
17. Reserved Interface   
18. DC IN 12V Interface   
19. POWER Switch
Unit: inch
0. Standby Button
Press this button to enter standby mode.
Press it again to enter normal mode.

NOTE: Power consumption in standby mode is approximately half of the normal mode.

1. Position Buttons
To set preset or call preset

2. * Button

3. Set/Clear Preset Buttons
Set preset: Store a preset position
[SET PRESET] + Numeric button (0-9):
Setting a corresponding numeric key preset position

NOTE: Preset 0-9 via remote control and the rest from web, keyboard and the serial port.

Clear preset: Erase a preset position
[CLEAR PRESET] + Numeric button (0-9), Or: [*] + [#] + [CLEAR PRESET]: Erase all presets

4. BLC (Backlight Compensation)
Button BLC ON/OFF: Press this button to enable the backlight compensation.
Press it again to disable the backlight compensation.

NOTE: Effective only in auto exposure mode.

NOTE: If there is a light behind the subject, the subject will appear dark. In this case, press the backlight ON / OFF button. To cancel this function, press the backlight ON / OFF button.
5. **Focus Buttons**

Used for focus adjustment.

Press [AUTO] to adjust the focus on the center of the object automatically. To adjust the focus manually, press the [MANUAL] button, and adjust it with [Focus+] (focus on far object) and [Focus-] (focus on near object).

6. **Camera Select Buttons**

Press the button corresponding to the camera you want to operate with the remote control.

7. **# Button**

8. **Pan/Tilt Control Buttons**

Press the arrow buttons to perform panning and tilting. Press the [HOME] button to face the camera back to front.

9. **Menu Setting**

Menu button: Press this button to enter or exit the OSD menu.

10. **Zoom Buttons**

Zoom\(\uparrow\): Zoom In

Zoom\(\downarrow\): Zoom Out

11. **Multiple Function Buttons**

**Function 1. Set camera IR address**

Press 3 keys contiguously can set camera IR address as follow:

\[*\] + [\#] + [F1]: Address1

\[*\] + [\#] + [F2]: Address2

\[*\] + [\#] + [F3]: Address3

\[*\] + [\#] + [F4]: Address4

**Function 2. Image freezing function**

Press [F4] to start the freeze function. The word "Freeze" displays on the upper left corner. After five seconds, the display disappears automatically (though the freeze feature continues). To cancel the freeze, press the [F4] key the word "Unfreeze" displays on the upper left corner. After five seconds, the display
disappears automatically.

**Shortcut Set Function**

[*] + [#] + [1]: Display OSD menu in English
[*] + [#] + [3]: Display OSD menu in Chinese
[*] + [#] + [4]: Show IP address
[*] + [#] + [6]: Quickly restore the default settings
[*] + [#] + [8]: Show the camera version
[*] + [#] + [9]: Quickly set mount mode (flip / normal)
SERIAL COMMUNICATION CONTROL

In default working mode, the camera can be controlled via RS232 or RS485 (half-duplex mode). The parameters are as follows:

Baud rate: 2400/4800/9600 bit/s.
Start bit: 1 bit.
Data bit: 8 bits.
Stop bit: 1 bit.
Parity bit: none.

When the camera initializes, Pan-Tilt rotates to the maximum position of top right, then it returns to the center, and the process of initialization is finished. (Note: If the position preset 0 has been stored, the position preset 0 is called up after initialization.) Then the users can control the camera with commands in the command list.

Control interface definition

<table>
<thead>
<tr>
<th>No.</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>DTR</td>
</tr>
<tr>
<td>2</td>
<td>DSR</td>
</tr>
<tr>
<td>3</td>
<td>TXD</td>
</tr>
<tr>
<td>4</td>
<td>GND</td>
</tr>
<tr>
<td>5</td>
<td>RXD</td>
</tr>
<tr>
<td>6</td>
<td>RS485-</td>
</tr>
<tr>
<td>7</td>
<td>IR OUT</td>
</tr>
<tr>
<td>8</td>
<td>RS485+</td>
</tr>
</tbody>
</table>
CameraWindows DB-9

1. DTR  1. CD
2. DSR  2. RXD
3. TXD  3. TXD
4. GND  4. DTR
5. RXD  5. GND
6. RS485- 6. DSR
7. IR OUT 7. RTS
8. RS458+ 8. CTS
9. RI

Camera In  Camera Out

1. DTR  1. DTR
2. DSR  2. DSR
3. TXD  3. TXD
4. GND  4. GND
5. RXD  5. RXD
6. RS485- 6. GND
7. IR OUT 7. NC
8. RS458+ 8. NC

Network configuration

**Commandlist**

The camera uses the VISCA/Pelco-D/Pelco-P serial standard. If you need VISCA/Pelco-D/Pelco-P protocol command list in detail, please contact ClearOne Technical Support.
1. MENU
Press the [MENU] button to display the main menu. Use the arrow buttons to select the item to be set. Press the [HOME] button to enter a sub-menu.

2. EXPOSURE
Select Exposure from the main menu and press the [HOME] button. The EXPOSURE menu appears, as shown in the following figure:

- ExpCompMode (Effective only when exposure mode is Auto): Exposure compensation mode. Options: On, Off.
- ExpComp (Effective only when ExpCompMode is On): Exposure compensation value. Options:-7 - +7.
- Gain Limit (Effective only when exposure mode is Auto/AAE/Bright): Maximum gain limit. Options: 0 - 15.
- Backlight (Effective only when exposure mode is Auto): Set the backlight compensation. Options:
On, Off.
Bright (Effective only when exposure mode is Bright): Exposure bright level, Options: 0 - 17.
Anti-Flicker (Effective only when exposure mode is Auto/Bright): Options: Off, 50Hz, 60Hz.
Iris (Effective only when exposure mode is Manual / AAE): Aperture value. Options: F1.8, F2.0, F2.4, F2.8, F3.4, F4.0, F4.8, F5.6, F6.8, F8.0, F9.6, F11.0, Close.
Shutter (Effective only when exposure mode is Manual / SAE): Shutter value. Options: 1/30, 1/60, 1/90, 1/100, 1/125, 1/180, 1/250, 1/350, 1/500, 1/725, 1/1000, 1/1500, 1/2000, 1/3000, 1/4000, 1/6000, 1/10000.

3. COLOR
Select Color in the main menu and press the [HOME] button. The COLOR menu appears, as shown in the following figure:

<table>
<thead>
<tr>
<th>COLOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>WB Mode: Auto</td>
</tr>
<tr>
<td>RG Tuning: 0</td>
</tr>
<tr>
<td>BG Tuning: 0</td>
</tr>
<tr>
<td>Saturation: 90%</td>
</tr>
<tr>
<td>Hue: 7</td>
</tr>
<tr>
<td>AWB sens: Low</td>
</tr>
</tbody>
</table>

▲▼ Select Item
◄► Change Value
[Menu] Back

RG (Effective only when WB-Mode is Manual): Red gain. Options: 0 - 255.
BG (Effective only when WB-Mode is Manual): Blue gain. Options: 0 - 255.
RG Tuning (Effective only when AWB sens is Low): Red gain fine-tuning. Options: -10 - +10
BG Tuning (Effective only when AWB sens is Low): Blue gain fine-tuning. Options: -10 - +10
Sat.: Saturation. Options: 60% -
Hue: Chroma adjustment. Options: 0 - 14


4. IMAGE
Select Image in the main menu and press the [HOME] button. The IMAGE menu appears, as shown in the following figure:

<table>
<thead>
<tr>
<th>IMAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image.png" alt="IMAGE Menu" /></td>
</tr>
</tbody>
</table>

Luminance: Brightness adjustment. Options: 0 - 14
Contrast: Contrast adjustment. Options: 0 - 14
Sharpness: Sharpness adjustment. Options: Auto, 0 - 15
Flip-H: Image flipped horizontally. Options: On, Off
Flip-V: Image flipped vertically. Options: On, Off
B&W-Mode: Image color. Options: On, Off
Gamma: Options Default, 0.45, 0.5, 0.56, 0.63
Style: Options: Norm, Clarity, Bright, Soft.

5. P/T/Z

<table>
<thead>
<tr>
<th>P/T/Z</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image.png" alt="P/T/Z Menu" /></td>
</tr>
</tbody>
</table>

SpeedByZoom: The depth of field scale switch. Options: On, Off
AF-Zone: Interested in focusing area.
6. NOISE REDUCTION
Select Noise Reduction in the main menu and press the [HOME] button. The NOISE REDUCTION menu appears, as shown in the following figure:

<table>
<thead>
<tr>
<th>NOISE REDUCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>NR2D-Level</td>
</tr>
<tr>
<td>NR3D-Level</td>
</tr>
<tr>
<td>D-HotPixel</td>
</tr>
</tbody>
</table>

- NR2D-Level: 2D noise reduction. Options: Off, Auto, 1 - 5
- NR3D-Level: 3D noise reduction. Options: Off, 1 - 8
- D-HotPixel: Dynamic bad points. Options: Off, 1 – 5

7. SETUP
Select Setup in the main menu and press the [HOME] button. The SETUP menu appears, as shown in the following figure:

<table>
<thead>
<tr>
<th>SETUP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Language: EN</td>
</tr>
<tr>
<td>DVI Mode: DVI</td>
</tr>
<tr>
<td>Protocol: VISCA</td>
</tr>
<tr>
<td>V_Address: 1</td>
</tr>
<tr>
<td>V_AddrFix: Off</td>
</tr>
<tr>
<td>Net Mode: Serial</td>
</tr>
<tr>
<td>Baudrate: 9600</td>
</tr>
</tbody>
</table>

Language: Menu language. Options: EN, Chinese, and Russian
DVI Mode: Options: DVI, HDMI.
Protocol: Control protocol type. Options: AUTO, VISCA, PELCO-D, PELCO-P
V_Address: Protocol address. To be decided according to the
agreement, AUTO, VISCA protocol
Options: 1 - 7
P_D_Address: PELCO-D protocol.
Options: 0-254
P_P_Address: PELCO-P protocol.
Options: 0-31
V_AddrFix: The switch you can change camera uart address.
Options: On, Off (When set to On, the 88 30 01 FF command is invalid.)
Net Mode: Set the serial port control networking. Options: Serial, Paral
Baudrate: Serial port baud rate.
Options: 2400, 4800, 9600

8. RESTORE DEFAULT
Select Restore Default in the main menu and press the [HOME] button. The RESTORE DEFAULT menu appears, as shown in the following figure:

NOTE: Press the [HOME] button to confirm.
IP FUNCTION

1. Operating Environment
Note: Using the included utility programs requires Windows, but using the Web interface does not require any particular operating system.
Network Protocol: TCP/IP

2. Equipment Installation
1) Connect the camera to your network or to your PC directly via an Ethernet cable.
Note: To connect the camera directly, use an Ethernet crossover cable.
2) Turn on the camera.
3) If the orange light of internet port is on and the green light is flashing, then the camera is connected to the network or to your computer.

3. Internet Connection
Ways to connect the camera and a computer are shown in the figures below:

4. Access the camera through LAN.
4.1. Setup IP address
The camera’s default IP address is 192.168.100.88. If you forget the camera’s IP address, use one of the methods to find the IP address as below:
Method 1: press * and # and 4 on the remote control to display the camera IP address on-screen.
Method 2: Connect the camera to a PC with an Ethernet cable, and run “upgrade_En.exe” (contact ClearOne technical support to get this tool) to find the camera’s IP address.
To change the camera’s IP address, use one of the methods as below:
Method 1:
a. Open the camera’s Web interface (see Access Camera’s Web Interface later in this Manual for detailed instructions).
b. On Web interface page, find “Network” ----> Change IP. Enter a new IP address, then Click “Apply”.
c. Restart camera.

Method 2: Run “upgrade_En.exe”, change the IP address, and then click “Set”. The camera will restart.

4.2. Access camera’s web
Input http://192.168.100.88 into a browser (Internet Explorer and Firefox work best).

Note: If you have changed the camera’s IP address, enter the new address.

Note: To access the camera using an IP address, you must be on the same network as the camera.

A login window appears. Input the user name: (default is “admin” and password (default is “admin”, as shown below (the login window may not look exactly like this, depending on your operating system and browser):
After login, the Web interface appears, as shown below:

NOTE: If this is the first time using the web interface, you must install the VLC player software.

5. Access the camera through WAN.
5.1. Dynamic DNS setup for accessing the camera
Once you have set a domain name to camera, and forwarded the traffic to the traffic to the correct address and port number, then you can use a domain name to access camera. Access link: http://hostname: port number.

For example, set up host computer name as: youdomain.f3322.org, camera port number: 554. Access link would be: http://youdomain.f3322.org:554.

5.2. VLC stream media player monitoring
VLC media server procedure
Open VLC media player, click "Media"->"Open Network Steam", or type "Ctrl+N".
Input stream address: rtsp://ipaddress:port number/1 (Main stream).
Example: rtsp://192.168.100.88:554/1
rtsp://ipaddress:port number/2 (Sub stream).
Example: rtsp://192.168.100.88:554/2

NOTE: The default RTSP port number is 554.
6. IP Camera parameter setup

6.1. Homepage introduction

Menu
All pages include two menu bars:
- Real time monitoring: displaying video image
- Parameter setup: with function buttons

Video viewing window
Video viewing window must be same as video resolution; the bigger the resolution, the bigger the playing area. Double-click the viewing window to show full-screen; double-click again to return to initialized size.

PTZ Setup

1) Pan-Tilt control: Up, Down, Left, Right, Home button as shown above.
2) Rate: Vertical speed can be chosen as 1 - 24, horizontal direction at the rate of 1 - 20. Select corresponding speed and click direction button to realize PTZ speed increase or decrease.
3) Zoom In/Zoom out: for zooming
in or zooming out. Focus In/ Focus Out: Focusing on distant objects or focusing on close objects.

4) Set/Call: When PTZ has been set to a desired position, you can save that configuration as a preset for later use. Click the “Set” button to save a preset. At any point later, you can click the “Call” button to call this preset.

6.2. Media
For Video Setup, Select “Video”.

<table>
<thead>
<tr>
<th>Video Settings</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Video Format</strong>:</td>
<td>Dial Priority</td>
</tr>
<tr>
<td><strong>Encode Protocol</strong>:</td>
<td>H264</td>
</tr>
<tr>
<td><strong>Encode Level</strong>:</td>
<td>mainprofile</td>
</tr>
<tr>
<td><strong>First stream</strong>:</td>
<td></td>
</tr>
<tr>
<td><strong>Resolution</strong>:</td>
<td>1920x1080</td>
</tr>
<tr>
<td><strong>Bit Rate</strong>:</td>
<td>4096 (32~8192) kbps</td>
</tr>
<tr>
<td><strong>Frame Rate</strong>:</td>
<td>30 fps</td>
</tr>
<tr>
<td><strong>I Key Frame Interval</strong>:</td>
<td>30 (2~150)</td>
</tr>
<tr>
<td><strong>Bit Rate Control</strong>:</td>
<td>CBR ○ VBR</td>
</tr>
<tr>
<td><strong>Fluctuate Level</strong>:</td>
<td>1 -</td>
</tr>
<tr>
<td><strong>Second stream</strong>:</td>
<td></td>
</tr>
<tr>
<td><strong>Resolution</strong>:</td>
<td>320x240</td>
</tr>
<tr>
<td><strong>Bit Rate</strong>:</td>
<td>1024 (32~6144) kbps</td>
</tr>
<tr>
<td><strong>Frame Rate</strong>:</td>
<td>30 fps</td>
</tr>
<tr>
<td><strong>I Key Frame Interval</strong>:</td>
<td>30 (2~150)</td>
</tr>
<tr>
<td><strong>Bit Rate Control</strong>:</td>
<td>CBR ○ VBR</td>
</tr>
<tr>
<td><strong>Fluctuate Level</strong>:</td>
<td>1 -</td>
</tr>
</tbody>
</table>

1) **Video format**
Supports 50HZ (PAL) and 60HZ (NTSC), and Dial priority.

2) **Encode Protocol**
Supports H.264 and H.265.

3) **Encode Level**
Supports baseline, main profile, and high profile.

4) **Resolution**
Main bit rate supports 1920x1080, 1280x720 and 1024x576. Minor bit rate supports 720x480, 720x576 and 320x240. The higher the resolution, the clearer the image will be, but more network bandwidth will be used.

5) **Bit Rate**
User can assign bit rate/stream. Generally speaking, the higher bit rate is, and the clearer the image will be. The bit allocation must combine with network bandwidth. If the network bandwidth is too low and the allocated bit rate is too high, the video quality will suffer.

6) **Frame rate**
You can specify the size of the frame rate. Generally speaking, the greater the frame rate, the smoother the image; the smaller the frame rate, the choppier the image.
7) **I key frame interval:** 
Set interval between 2 I frame. The bigger the interval, lower the response will be from viewing window.

8) **Bit Rate control** 
Options:
- Constant bit rate: video coder will be coding according to preset speed
- Variable bit rate: video coder will adjust the speed based on preset speed to gain the best image quality

9) **Fluctuate level** 
Restrain the fluctuation magnitude of variable rate. Options: 1 - 6

6.3. **Image Setup, Click “Image.”**

1) **Brightness**
Image brightness, 0 - 14, slider control, on the right shows the corresponding numerical value. The default value is 6.

2) **Saturation**
Saturation 0 - 14, slider control, on the right shows the corresponding numerical value. The default value is 3.

3) **Contrast**
Contrast 0 - 14, slider control, on the right shows the corresponding numerical value. The default value is 6.

4) **Sharpness**
Sharpness 0 - 15, slider control, on the right shows the corresponding numerical value. The default value is 1.

5) **Hue**
Hue 0 - 14, slider control, on the right shows the corresponding numerical value. The default value is 7.

6) **Flip & Mirror**
Select Flip to turn the image upside down; select Mirror to flip the image horizontally. The default value for both is not selected.

7) **Button**
After adjusting any parameters, click “Apply” to save the settings or click “Cancel” to cancel the adjustment of the parameters. Click “Default” to revert to the default value.

6.4. Audio Setup, Click “Audio.”

1) Audio Type
Option: AAC.

2) Sample rate
Options: 44.1K and 48K.

3) Bit rate
Options: 96K, 128K, 256K.

4) Input Type
Option: line in only

5) Line in:
The gain of the Line in.

6) Reserved

7) Apply Button
Click "Apply" to save changes, or click "Cancel" to discard the changes.

6.5. System setting, please click “System”

1) Work Mode
Work Mode RTSP

2) Reboot
Click the "Reboot" button to restart the system.

3) User and password
You can modify the password (letters and numbers only)

4) Apply / Cancel
Modify password and click "Apply" to change the password, or click "Cancel" to cancel password change.

6.6. Network Setting, Click “Network.”
1) **LAN Settings**
The default IP address is 192.168.100.88. The MAC address can be modified.

2) **Port Settings**
HTTP Port, Default port number: 80
RTSP Port, Supports the RTSP protocol. Default port number: 554.
PTZ Port, Supports PTZ protocol. Default port number: 5678.

3) **Control Protocol Setting**
Camera control communication protocols include Visca address, Pelco-D address, and Pelco-P address.

4) **RTMP Setting**
When configuring the camera stream, can set up two streams, in the two stream selection control code stream of "On", "Off", "Video", "Audio", etc.

5) **RTSP Setting**
Setting network camera RTSP protocol of "On", "Off".

6) **Multicast Setting**
Multicast switch, multicast address (default address 224.1.2.3) and port (default port number: 6688) can be set.

7) **Apply / Cancel**
Modify network parameters then click "Apply" to save the changes, or click "Cancel" to discard the changes.

6.7. **Device Information**
Click “Information”, the current device information as shown below.
USB 3.0

Camera supports UVC protocol, compatible with USB 2.0 & USB 3.0. USB 3.0 supports 1920x1080p/30 max output.
Support OS: Windows 7/8/8.1/10, Linux, Mac OS, etc.
General software as follows:
Windows: AMCAP, VLC, Debut Video Capture, etc.
Linux: V412 software driver and VLC media player, etc.
Mac OS: FaceTime. iChat, Photo Booth and Debut Video Capture, etc.
NOTE: We recommend using AMCAP version 8.0 in Windows, as its software performance is more stable. When using the high version of AMCAP in a low configuration system, it will slow the stream rendering.
NOTE: The first time the camera is accessed by USB cable, you must install a plug-in.

MAINTENANCE AND TROUBLESHOOTING

Camera Maintenance
- If camera will not be used for a long time, turn off the power switch and disconnect.
- AC power cord of AC adapter to the outlet.
- Use a soft cloth to clean the camera cover.
- Use the soft dry cloth to clean the lens. If the camera is very dirty, clean it with diluted neutral detergent. Do not use any type of solvents, which may damage the surface.

Unqualified Application
- Do not shoot extremely bright objects for a long period of time, such as sunlight, strong light sources, etc.
- Do not operate in unstable lighting conditions, otherwise image may flicker.
## Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>No image</strong></td>
<td>1. Check whether the power cord is connected, voltage is OK, POWER lamp is lit.</td>
</tr>
<tr>
<td></td>
<td>2. Check whether the camera can self-test after start up.</td>
</tr>
<tr>
<td></td>
<td>3. Check the BOTTOM switch and make sure the two switches are both set OFF.</td>
</tr>
<tr>
<td></td>
<td>4. Check the video cable to make sure it is connected correctly.</td>
</tr>
<tr>
<td><strong>Abnormal display of image</strong></td>
<td>Check the video cable to make sure it is connected correctly.</td>
</tr>
<tr>
<td><strong>Image dithering even at widest zoom position</strong></td>
<td>1. Check whether the camera is fixed correctly.</td>
</tr>
<tr>
<td></td>
<td>2. Make sure there is nothing nearby causing vibrations.</td>
</tr>
<tr>
<td><strong>IE browser not showing video image</strong></td>
<td>When the camera is accessed the first time by Internet Explorer (or another web browser), you must install the plug-in. The first time you use this camera by internet (only for new user), you must install the player software (VLC). Please go to VLC website <a href="http://www.videolan.org/vlc">http://www.videolan.org/vlc</a>, download and Install VLC (player software). After installation, log in again. You should see the video stream on the home page of the Web interface.</td>
</tr>
<tr>
<td><strong>Unable to access IP Camera by browser</strong></td>
<td>1. Make sure your computer is connected to the network, to rule out cable failure or network failure caused by a virus. Make sure you can ping the computer from another machine and that the computer you’re using can ping other machines on the local network or the gateway.</td>
</tr>
<tr>
<td></td>
<td>2. Disconnect the camera from the network, ensure that the camera and PC are connected (either directly, using a crossover cable, or via a router or switch), and then follow the directions earlier in this guide for resetting the IP address.</td>
</tr>
<tr>
<td>Issue</td>
<td>Solution</td>
</tr>
<tr>
<td>-------</td>
<td>----------</td>
</tr>
<tr>
<td>3. Check the server's IP address and subnet mask and gateway address.</td>
<td>1. Check the server’s IP address and subnet mask and gateway address.</td>
</tr>
<tr>
<td>4. Check for MAC address conflicts.</td>
<td>2. Check for MAC address conflicts.</td>
</tr>
<tr>
<td>5. Make sure the HTTP port isn’t occupied by other devices, or that routing rules aren’t sending the traffic to a different address or port.</td>
<td>3. Make sure the HTTP port isn’t occupied by other devices, or that routing rules aren’t sending the traffic to a different address or port.</td>
</tr>
<tr>
<td><strong>IP address modified incorrectly or forgot Web interface password</strong></td>
<td>You can recover access to the camera using the IR remote control. Press &quot;[*] + [#] + [Manual]&quot; to restore the default values (default IP: 192.168.100.88, default username: admin, default password: admin).</td>
</tr>
<tr>
<td><strong>The IR remote control cannot control the camera</strong></td>
<td>1. Change the remote control battery.</td>
</tr>
<tr>
<td>2. Check the camera working mode.</td>
<td>3. Check that the IR address of the Remote Commander is set correctly.</td>
</tr>
<tr>
<td><strong>Serial communication cannot control the camera</strong></td>
<td>1. Check the camera working mode.</td>
</tr>
<tr>
<td>2. Check that the control cable is connected correctly.</td>
<td></td>
</tr>
</tbody>
</table>